

# Abstract

This project aimed to highlight the importance of volunteers in the NGO “I Have Rights”<sup>1</sup> by providing structural recognition for the role of the volunteers on the ground in Samos, and to recognize the importance of volunteerism as a pillar in the non for profit sector. Feedback from volunteers is crucial for the success of non-governmental organizations (NGOs), particularly in non-hierarchical NGOs where feedback is valued and a guiding principle in communal decision making. Establishing efficient systems to process and integrate this feedback is vital. In any organizational structure, obtaining and incorporating feedback into new processes is essential. This ensures adaptability to diverse situations and needs. Timely incorporation of feedback is paramount, as it enables organizations to remain responsive and effective in achieving their goals.