

# **Language café for homeless migrants in Berlin**

## **evaluating a pilot project**

### **Abstract**

This *Human Rights Praxis Project*, conducted from February 2024 to September 2024 as part of the Master program in *Social Work as a Human Rights Profession* at ASH Berlin, evaluates a German language café for homeless migrants in Berlin, organized by UfO, an advocacy platform for the rights of the homeless. The evaluation aims to test and secure a high quality of the language café, specifically designed to cater to the needs of homeless persons. Applying a user-focused and participative approach, regular surveys conducted during a two-months pilot phase facilitated feedback from the participants. Design thinking served both as a toolkit and methodology to enable a flexible adaptation of the project. The evaluation showed an overall positive response among participants, validating the necessity and layout of the language café. The results lay a foundation for a planned expansion of the project in order to establish low-threshold language learning points across Berlin's community centers. The participant-centered nature of the evaluation contributed to a human rights perspective of the language café and should be continued in the ongoing project.

### **Key words:**

**Language café, homeless migrants, evaluation, participative, design thinking**